

SUPERFOAM LIMITED	DOCUMENT TITLE: QUALITY POLICY STATEMENT		DOCUMENT NUMBER: SFL/QMS/DOC/002
Continual Quest For Excellence	ISSUE NUMBER : 01	Effective date: 1/07/2021	
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At Super Foam Ltd we are committed to becoming a leading manufacturer of polyurethane foam products within the East and Central African region through consistent high-quality foam products to meet the comfort and cushioning needs of people by innovatively converting foam into consumer and industrial products supported by an effective quality management system, effective customer service and doing more with less.

The policy shall be supported by the following objective strategies:

- To renew quality certification of all the foam products to national standards through external audits carried out by the Kenya Bureau of Standards (KEBS) before they fall due.
- 2. To be committed to continual fulfillment of the legal and other applicable requirements.
- 3. To conduct a bi-annual analysis of customers feedback so as to understand the ever-changing customer requirements and perceptions.
- 4. To acquire competent human resource through proper recruitment, training and enhancing quality awareness.
- 5. To be committed to continual improvement and maintaining the integrity, effectiveness and efficiency of our Quality Management System by employing a risk-based thinking approach.
- 6. To communicate and avail the policy to all interested stakeholders of Super foam.

## **APPLICATION OF THIS POLICY**

This policy applies to all business operations and functions, including external suppliers, customers and service providers.

The policy shall be reviewed and updated on a yearly basis to adopt to industry changes, trend and quality management systems requirement.

Prepared by: QHSE

Sign: Sign: Date: 17 08 2022

Approved by: CEO

Sign: Date: 17 08 2022





